

Warranty Information

Pilkington North America Building Products Warranties

This warranty covers Pilkington **Activ™** Self-cleaning Glass, **Eclipse Advantage™** Reflective Low-E Glass, **Energy Advantage™** Low-E Glass, **OptiView™** Anti-Reflective Glass, **Mirropane T.M.™** Transparent Mirror Coated Glass Products, **Optifloat™** Clear and Tinted Glass, **Solar-E™** Solar Control Low-E Glass, **TEC™** Glass, **Texture™** Glass, tempered glass and all pyrolytically coated float glass products.

Glass Warranty

Pilkington North America (PNA) warrants that, with proper handling and maintenance, each of its above named glass building products (or in the case of pyrolytically surfaced glass products, the glass to which the coating is applied) will meet PNA's own published specifications (current as of the date of original factory shipment by PNA), including requirements of ASTM C 1036 and ASTM C 1048 and ASTM C 1376, standard specifications for flat glass and tempered glass, respectively, as made applicable by such specifications. This warranty shall extend for a period of ten (10) years from the date of original factory shipment.

Coating Warranty

Pilkington North America (PNA) further warrants that, with proper handling and maintenance, the PNA applied coating on each of its above named pyrolytic surfaced glass building products will not peel under normal conditions for a period of ten (10) years from the date of original factory shipment by PNA.

Requirements for Proper Handling and Maintenance – Copies of Instructions

Each of the foregoing warranties is subject to the products having been fabricated, transported, installed, used, cleaned and maintained all in accordance with PNA's published instructions. It is essential that fabricators, glazing contractors and providers of cleaning services be familiar with such instructions.



Limitation of Remedy – Inspection

Pilkington North America's liability under either of the foregoing warranties shall be limited to replacement of the glass with the same delivery terms as applied to the original shipment, or at PNA's option, to refund of the purchase price. If PNA elects to replace the glass, glass furnished as such replacement will carry the same warranties for the balance of the original warranty period, and the same delivery terms that applied to the original shipment.

Such replacement or refund is the sole remedy provided under each of the foregoing warranties. In no event shall PNA be responsible for glass breakage or glass degradation or coating damage caused by seal failure in an insulating unit or ceramic frits fired onto either surface of the glass. In addition, PNA is not responsible in any case for any costs of removal, installation or reinstallation, for loss of use, or incidental, consequential or other damages of any kind.

PNA reserves the right to have any glass to which the foregoing warranties apply field inspected by a qualified representative or to have samples returned to PNA for examination and laboratory analysis.

Other Warranties Disclaimed

THE FOREGOING ARE THE ONLY WARRANTIES FOR THE ABOVE NAMED PRODUCTS. IN RESPECT TO EACH SUCH PRODUCT, PILKINGTON NORTH AMERICA MAKES NO WARRANTY OF MERCHANTABILITY, NO WARRANTY THAT SUCH PRODUCT IS FIT FOR ANY PARTICULAR PURPOSE OR USE, AND NO OTHER WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED.